



Existing Families: HOW TO BOOK CASUAL DAYS

Active Gamers uses OWNA software for enrolments and bookings.

If you have already enrolled your child at an Active Gamers Centre, there is **no need to complete the enrolment form again**. You can book in just a few clicks via the OWNA app or portal. You will likely have access to this app or portal from the last time you booked.

If you don't know your OWNA username or password, please check back in your email. You will have received an email soon after the time of your initial enrolment which has your OWNA credentials and instructions on getting started.

If you are still having trouble – please email us at info@activegamers.com.au and we can send you a new OWNA invitation.

Here's a quick guide on booking casual days when you are enrolled and have access to OWNA: [OWNA Booking Guide](#)

If you have already enrolled but **want to use a different Active Gamers centre**, please email us at info@activegamers.com.au and we can duplicate your current enrolment details to the desired centre. You will then receive an alternate OWNA login and can book casual days at the new centre.